



# Delivers More News

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**“Handled with Care - by People Who Care”**

## Match Sponsor for York City

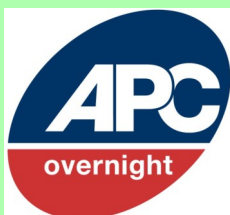


**YDL were proud to be match sponsor for the York City home match v Northampton Town recently.**

MD Dave Lawson comments “As part of our continued commitment to support the local community, it was an honour to sponsor one of our local teams. The Minstermen are having a difficult season and the club need as much backing as possible either financial or vocal—every little helps.”

Pictured is Kyle Cameron receiving the Man of Match from YDL.

Paul McLaren, Matthew Stammers & Tom Clarke from YDL with the Captains just prior to the kick off.





## APN reaches record figures



**The Association of Pallet Networks has released the latest statistics showing growth in all service areas.**

Latest figures for 2015 show members delivering a record of 22.4 million pallets - up 8% on 2014. Volume in economy services have grown 11%, with all service levels averaging 97.6%.

APN Chairman Paul Sanders says that "In a industry heavily criticised for inefficiencies and empty running, APN members are now achieving more than 76% trunk trailer utilisation."



## Meet the Team



**Meet our Customer Service Team - Richard, Magda, Nicky and Cassie; a department we are very proud of here at YDL.**

We don't want to hide our customer service team away. We love that all our customers know each of the team by their first name and that you can ring them on direct dial or e-mail direct to their mail box whenever you may need. They are here to assist with any enquiry you have and are keen to ensure you receive an excellent customer service experience. YDL are very protective of our customers, we do not forward your calls to a central call centre where you will never speak to the same person twice. We know how frustrating it can be to have to repeat your enquiries several times to several different people before you get the response you require, this will never happen when you contact us.

**YDL Delivers More!**



**Our sales team have some extra special deals on Mail packs and Courier packs at the moment.**

**If you send a lot of Internet postage ask them today.....**

Delivers More News



**Don't compromise  
on good service**

